

Virtual Agency Solutions Refund/Cancellation Policy

Virtual Agency Solutions offers consulting and risk mitigation services for insurance agencies. If the service is rendered or payment is received, we are unable to cancel your request or refund your payment. If you made a request but would like to cancel before making payment or before service has begun, please contact Virtual Agency Solutions at mallory@iiaw.com.

All sales are final.

We do not offer Exchanges, Returns or Refunds of any kind for any services.

No returns/refunds can be provided after payment has been accepted or any services have been rendered. Once services have been rendered, no refunds can be provided.

*Special exceptions may be granted depending on the situation.